

23 March 2011

Courtney,

Good topic choice. I'd never heard of CarePages before, so it's nice to learn about something new.

You start off your paper in such a way that you're assuming the reader has already heard of CarePages and has some idea of what it is (or at least that's how it seems). Try to ease in a bit more slowly. Talk about a patient, and their need to communicate with others during their time of distress. Talk about CarePages at the most basic level, maybe mentioning how it started and by whom, and definitely explaining its most basic function(s). As it is you just right into the details, which is very jarring for a reader (like myself) who has no familiarity with the site going in.

Beyond that, you seem to be doing a very good job of explaining the details of the site and its users. In the part where you describe how you created a profile and explored the site, I think it might work better if you left out mentions of yourself. Like you say, you're not a patient, so your focus isn't on your experience on the site but on what you observe of the patients' experiences. You should be able to talk about what you see without having to describe how you got there. That's, of course, just how I see it! If you're confident in your form, then stick with it.

Good stuff! Keep it up!

Your peer,

John Pray